

Attachment for 5.3.4a of QDCCO Measure Form

Table 5.3.4a. Correlations among QDCCO items and derived measures in the revised ICH CAHPS Survey

QDCCO Items	QDCCO Measure	PIP Measure
In the last 3 months, how often did the dialysis center staff listen carefully to you?	0.818	0.442
In the last 3 months, how often did the dialysis center staff explain things in a way that was easy for you to understand?	0.813	0.510
In the last 3 months, how often did the dialysis center staff show respect for what you had to say?	0.823	0.437
In the last 3 months, how often did the dialysis center staff spend enough time with you?	0.813	0.461
In the last 3 months, how often did dialysis center staff make you as comfortable as possible during dialysis?	0.800	0.423
In the last 3 months, did you feel comfortable asking the dialysis center staff everything you wanted about dialysis care?	0.576	0.344
In the last 3 months, how often did dialysis center staff check you as closely as you wanted while you were on the dialysis machine?	0.773	0.433
In the last 3 months, how often was the dialysis center staff able to manage problems during your dialysis?	0.427	0.222
In the last 3 months, how often did dialysis center staff behave in a professional manner?	0.723	0.395
In the last 3 months, how often did dialysis center staff explain blood test results in a way that was easy to understand?	0.596	0.498
In the last 3 months, when you arrived on time, how often did you get put on the dialysis machine within 15 minutes of your appointment or shift time?	0.592	0.356
In the last 3 months, how often was the dialysis center as clean as it could be?	0.599	0.348
In the last 12 months, how often were you satisfied with the way they handled these problems?	0.360	0.239